



## **Plain Language Summary Financial Assistance Policy**

### **Overview**

Madison Health is committed to offering financial assistance to people who have health care needs and are not able to pay for care. You may be able to get financial assistance if you are not insured, underinsured, not eligible for a government program, or do not qualify for governmental assistance (for example Medicare or Medicaid). Madison Health strives to make sure that the financial capacity of people who need health care services does not prevent them from seeking or receiving care. This is a summary of the Madison Health Financial Assistance Policy (FAP).

### **Availability of Financial Assistance**

You may be able to get financial assistance if you do not have insurance, are underinsured, or if it would be a financial hardship to pay in full the expected out of pocket expenses for services at Madison Health. Please note that there are certain service exclusions that are not typically eligible for financial assistance, including, but not limited to transplants and cosmetic services.

### **Eligibility Requirements**

Financial assistance is generally determined by a sliding scale of total household income based on the Federal Poverty Level (FPL). If you and/or the responsible party's income combined is at or below 200% of the federal poverty guidelines and you are a resident of the State of Ohio, you will have no financial responsibility for the care given by Madison Health. If you fall between 200% and 400% of the federal poverty guidelines and are a resident of Madison County, you may get discounted rates for the care given by Madison Health. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you have sufficient insurance coverage or assets available to pay for your care, you may not be eligible for financial assistance. Please refer to the full policy for a complete explanation and details.

### **Where to Find Information**

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance you may: Download the information online at [www.madison-health.com](http://www.madison-health.com) Section- Patient and Visitor / Section - Billing and Insurance. Request the information in writing by mail or visiting the Patient Financial Counselor at Madison Health 210 North Main Street London, Ohio 43140. Request the information by calling 740-845-7033 or 740-845-7031.

### **How to Apply**

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to Madison Health for processing. You may also apply in person by visiting the Patient Financial Counselor at the address listed below. Financial assistance applications are to be submitted to the following office:

**Madison Health  
Patient Financial Counselor  
210 North Main Street  
London, Ohio 43140**